

RETURNS Choreography Wire, LLC

Several types of goods are exempt from being returned. Additional non-returnable items:

* Downloadable software products

To complete your return, we require a receipt or proof of purchase.

Please do not send your purchase back to the manufacturer.

There are certain situations where only partial refunds are granted: (if applicable)

- * Book with obvious signs of use
- * CD, DVD, VHS tape, software, video game, cassette tape, or vinyl record that has been opened.
- * Any item not in its original condition, is damaged or missing parts for reasons not due to our error.
- * Any item that is returned more than 30 days after delivery

Refunds (if applicable)

Refunds apply to bookings only. All direct downloads are non-refundable. If booking a service with an inperson instruction session with Choreography Wire, LLC and it's affiliates – you acknowledge you must notify with cancellation with 14 days notice in order to receive a partial refund. Deposits are nonrefundable.

Late or missing refunds (if applicable)

If you haven't received a refund yet, first check your bank account again. Then contact your credit card company, it may take some time before your refund is officially posted. Next contact your bank. There is often some processing time before a refund is posted. If you've done all of this and you still have not received your refund yet, please contact us at <u>choreowire@gmail.com</u>.

Exchanges (if applicable)

We only replace items if they are defective or damaged. If you need to exchange it for the same item, send us an email at choreowire@gmail.com

Updated 4/9/2018